



Flexible Payments. Faster Revenue.

When people choose how they receive and pay their bills, they pay you faster. With Payreq Bill&Pay's flexible payment options, customers can pay in the way that works best for them.

Why it works

Faster payments – Digital bills are paid up to two weeks earlier than paper.

Fewer missed payments – Real-time tracking, auto-reminders, and instant retry options reduce failed payments.

More payment choices – BPAY, credit/debit cards, direct debit, PayID, and bank transfers.

Council-branded payment experience – Keep a seamless and trusted experience.

Plug & play integration – Works with your existing payment gateway or with Payreq's.

Flexible pricing – Subscription-based options means no hidden fees.

Easy and secure for your customers

One-tap payments – No need to re-enter account details or amounts.

Multiple payment methods – Pay by card, bank transfer, or set up autopay.

Payment reminders – Never miss a due date with automatic alerts.

How it works

1. Deliver bills securely – Customers receive digital notices via their channel of choice, linked to a payment page. Those that receive print can access a payment page via a QR code or web link.

2. Click to pay – No manual entry—amounts and reference numbers are pre-filled for instant payments.

3. Automate payments – Customers can set up auto-pay, schedule future payments, or pay in instalments.

4. Track & reconcile – Councils get real-time insights into payments, failed transactions, and revenue collection.

Smarter payment collection for you

Fewer overdue accounts – Reduce admin workload.

Choice of payment gateway – Use Payreq's gateway or bring your own.

Streamlined reconciliation – Pre-populated reference numbers ensure easy matching.

Their bills. Their terms. Your payday.